



Children's Mercy Family Health Partners

is a MO HealthNet Managed Care Plan.

More people choose us for MO HealthNet Managed Care than any other health plan in the region!



MO HealthNet coverage includes:

- Primary Care Provider (PCP) services;
- inpatient hospital, when an overnight stay is required;
- outpatient hospital when an overnight stay is not required;
- non-emergent medical transportation;
- specialty care with PCP referral;
- dental services related to trauma (to the teeth or mouth as a result of injury);
- pharmacy;
- eye exam;
- laboratory tests and x-rays;
- mental health and substance abuse;
- maternity care; and
- immunizations (shots).

For more information about coverage under MO HealthNet Managed Care, call your local Family Support Division Office.

Still have questions about Children's Mercy Family Health Partners?

We want to serve you and your family.

Let us put the pieces together for you!

- Call Children's Mercy Family Health Partners Customer Service at 1-800-347-9363
- Visit our Web site at www.fhp.org
- Para información en Español, llame a 1-800-347-9363



We bring it all together for you

Children's Mercy Family Health Partners is an equal opportunity/affirmative action employer. Services provided on a non-discriminatory basis. Members have the right to request and receive interpreter services. Call 1-800-347-9363 to ask for interpreter services.

CMFHP257 MO approved 04/07/08

We bring it all together for you

Does your family need affordable health coverage?

(¡Hablamos Español - mire adentro!)





Why choose

Children's Mercy Family Health Partners?

We have a **large provider network** – we want to work with you and your doctor! We have contracts with providers in Missouri and Kansas. This means you have lots of options when it comes to choosing a provider.

We offer **transportation** for approved medical appointments, including the pharmacy. We can even reimburse you for gas if you have a car or someone takes you.

¡Hablamos Español! Nosotros empleamos a personas que pueden contestar sus preguntas en Español. Para información en Español, llame a 1-800-347-9363.

We can help you if you do not speak or understand English. We have access to interpreters who speak over 100 languages.

What benefits

will you receive?

- **Care managers** to work with you personally! They can educate you and help you ask the right questions to get the answers you need from your provider.
- **Live and local** customer service to help you at 1-800-347-9363.
- Our 24-hour-a-day, 7-day-a-week **Nurse Advice Line** is always available to help you with health care concerns.
- A special program to **help pregnant women and their babies** get a healthy start on life.
- An award winning **asthma management program**.*
- **Wellness programs**, immunizations (shots), Healthy Habits assessments and more.
- The **latest health news** delivered to you four times a year in English and Spanish.

*Leadership Award from the U.S. Environmental Protection Agency

How

do you enroll?

- Visit the State of Missouri's MO HealthNet Division website at www.dss.mo.gov/mhd/ and download the application; or
- Call Children's Mercy Family Health Partners Customer Service at 1-800-347-9363 and we can mail you an application.

What does it cost?

Children's Mercy Family Health Partners offers low- or no-cost health coverage through the MO HealthNet Managed Care plan. Based on income and family size, you may be required to pay monthly premiums for professional services and prescriptions.